

GENERAL TERMS OF BUSINESS FOR GIFT CERTIFICATES

General terms of business for the purchase of online gift certificates

1) General information:

The Contract is constituted with Montfort-Schlössle Hotel. Only persons over the age of 18 may buy gift certificates.

2) Conclusion of agreement, payment and delivery:

The Contract is concluded upon clicking on the "Now order with payment obligation" button and accepting the AGB's for the purchase of online gift certificates. The gift certificate will then be prepared and sent via e-mail. The following terms of payment are available: bank transfer/ credit card (Master/Visa) in advance.

3) Validity, Validity period:

The gift certificate is only valid if the amount due is paid in full. All gift certificates can be redeemed by previous query and availability within the validity period printed on the gift certificate. Each gift certificate can only be redeemed once, which is ensured with the unique redemption code associated with the gift certificate or a unique order number.

4) Cash redemption, billing:

A cash redemption of the gift certificate or the value guaranteed on it is not possible. The issue of a VAT-appropriate invoice with the appropriate proof of tax can only occur at the time of redemption of the gift certificate and thereby the actual performance of services.

5) Security guarantee, data protection:

Data such as the credit card number, routing number, account number, name and address for payment with credit cards are transferred via certified payment providers via their protected SSL line. This means that no unauthorised person can read your input data during transmission on the Internet. We process your information using automation for the purpose of performing the service. Based on the General terms of business, the Customer states his willingness to accept advertising information from Hotel Montfort-Schlössle. These data are not transmitted to third parties.

6) Exchange and return:

Gift certificates can be cancelled within 14 days following the conclusion of the Contract without stating the reasons. The cancellation agreement must be sent within the deadline period via e-mail to info@montfort-schloessle.de. However, the right to cancellation does not apply if performance of the service begins within the cancellation period in accordance with the Contract.

7) Jurisdiction:

The place of performance and payment/jurisdiction for both parties Lindau/Lake Constance.